



Passport to your future

Your future, your hands

Year 2 Group Training Programme.

- Introductory two days. .
- Audience insight and listening to visitors. (1 day).
- Project management. (1 day).
- Room guiding and tour guiding training. (1 day).
- Creating quality interpretation. (1 day).
- Visitor experience assessment, signage, brand and tone of voice. (1 day).
- Career development covered key areas such as CVs and applications, research and interview skills. (1 day).
- Basic commercial finance. (1 day).