



Passport to your future

Your future, your hands

Year 5 Group Training programme.

Training	Trainer	Date	Location
<p>Introductory two days.</p> <p>See previous programme</p>	<p>Claire Poulton</p> <p>Stephen Wheeler</p> <p>Senior Operational Risk Business Partner, FIN Risk and Compliance</p> <p>Andy Beer</p> <p>Head of Learning.</p>	<p>17th and 18th December 2015</p>	<p>Heelis</p>
<p>Project management.</p>	<p>Ian Mosedale External Trainer and Angela Tanner Project Co-ordinator, OPS Central Operations Team</p>	<p>10th April 2014</p>	<p>Claydon</p>
<p>Tour of property</p> <p>Presentation skills</p> <p>Talking with year 4 trainees; skill transfer – tips and tools for working with the HSP</p> <p>Building the concept phase for a spirit of place project; team building skills and personal development audit.</p>	<p>Claire Poulton</p>	<p>11th April 2014</p>	<p>Claydon</p>

Room guiding and tour guiding training.	Anida Rayfield Bringing Places to Life Awards The Individual award went to Anida Rayfield, volunteer at Saltram for researching, developing and leading the excellent guided tours at Saltram, for training the Saltram Tour Guides and for volunteering at a national level when helping to develop our national tour guide and walk leader training package.	15 th July 2014	Attingham
Creating quality interpretation.	Polly Schomberg, Philip Bittner, Visitor Experience Consultants	16 th July 2014	Attingham
Audience insight and listening to visitors.	Ruth Williams Regional Insights Analyst – North West and Wales	17 th July 2014	Attingham
Visitor experience assessment, signage, brand and tone of voice which would include 'Everything speaks' and 'spirit of place'.	Joanne Davenport and Nicky Boden Visitor Experience Consultants	Sept	Beningbrough York
Career development covered key areas such as CVs and applications, research and interview skills.	Claire Poulton Jane Whitehead Head of Operations Beningbrough Sian Neal Resourcing Specialist- London & South East and East of England, People	Sept	Beningbrough York
Basic commercial finance	David Stein, Finance Business partner.	Nov	Knightshayes
Celebration event.		Nov	Knightshayes

